

Camden Compact Action Plan

Key action	Deadline for completion and/or key milestones	Success criteria/ Evidence/ Performance indicators	Relevant National Indicator and/or Strategy	Lead
Stronger partnerships and collaboration between sectors				
Enable the Voluntary and Community Sector (VCS) to have a stronger voice in partnerships, strategies and plans through: <ul style="list-style-type: none"> networks organisational development activities engagement in strategic decision making monitoring involvement and effectiveness in local partnerships 	Mar 2011	Levels / quality of VCS engagement Variety of stakeholders involved Voluntary and Community Organisations (VCOs) better able to represent themselves Support given to groups currently without 'voice'	Community Strategy Children & Young Peoples Plan Various partnership strategies Local H: Social Cohesion	Compact Steering Group / VAC / LBC
Recognition of the social and economic value of the VCS and volunteering: <ul style="list-style-type: none"> researching VCS and volunteering activity promoting value with events and training tools 	Mar 2010	Promotion / use of VCS data. VCS groups better able to demonstrate the business case of their ways of working Event participation / actions	Community Strategy Children & Young Peoples Plan Connected Camden Local H: Social Cohesion NIs 1, 6 & 7	Compact Steering Group / LBC / VAC
Enable involvement of VCS in reporting on local issues and outcomes to council and LSP partners <ul style="list-style-type: none"> VCS seminars on 	Mar 2010	Seminar attendance and groups contributing to reporting. VCS contribution included in all	Community Strategy Connected Camden Children & Young Peoples Plan	Compact Steering Group / CPS LBC / VAC

<p>Community Strategy themes</p> <ul style="list-style-type: none"> VCS contribution to LSP reports 		LSP reports on Community Strategy	Local H: Social Cohesion NIs 1, 6 & 7	
Consultation and influencing local decision making				
<p>Ensure appropriate and timely processes for VCS involvement in developing and monitoring policies and strategies</p> <ul style="list-style-type: none"> Community Strategy / LAA Local Development Framework Thematic partnership plans 	Mar 2011	Type / frequency of involvement/impact of involvement	Community Strategy Children & Young Peoples Plan Connected Camden Local H: Social Cohesion NIs 1, 6 & 7 All plans VCS involved in Joint Commissioning strategies LBC & NHS Camden	Compact Steering Group / LBC / VAC/LBC & NHS Camden
<p>Support opportunity for VCS and the communities they work with to understand and influence decision making</p> <ul style="list-style-type: none"> Accountable / transparent selection of VCS members of strategic boards Policy briefing, outreach work Promoting understanding of key themes and documents on strategic agendas 	Mar 2011	<p>Selection process documentation</p> <p>Terms of Reference that reflect VCS engagement in strategic and other planning processes</p> <p>Levels of VCS engagement / opportunities taken</p> <p>Clear methods of sharing information across the sector</p> <p>Effective function for</p>	Community Strategy Children & Young Peoples Plan Connected Camden Local H: Social Cohesion NIs 1, 6 & 7	Compact Steering Group / LBC / VAC

		<p>infrastructure bodies</p> <p>Positive feedback from Infrastructure members / CAA Place survey results</p>		
<p>Develop VCS capacity to provide evidence to support its views</p> <ul style="list-style-type: none"> • Research and data collection • Knowledge development – policy, local context etc 	Mar 2010	Feedback on the impact of the evidence provided	<p>Community Strategy Children & Young Peoples Plan Connected Camden Local H: Social Cohesion NIs 6 & 7</p>	<p>Compact Steering Group / LBC / VAC/LBC & NHS Camden</p>
Infrastructure				
<p>Develop strategies to ensure wide range of participation from the voluntary and community sector in the formulation of policy, the design and delivery of services</p>	Mar 2010	<p>Review the Camden Compact and refresh the Action Plan</p> <p>Evidence of participation in decision making structures and processes</p> <p>Evidence of participation in engagement processes including significant consultations/feedback and evaluations of processes</p> <p>Wide range of representatives from the community including</p>	<p>Community Strategy Children & Young Peoples Plan Connected Camden Local H: Social Cohesion NIs 1, 6 & 7 Health indicators</p> <p>Strategic Commissioning Plans for LBC & NHS Camden</p>	<p>Compact Steering Group</p>

		those currently without a 'voice' / Effectiveness of: - CEN - LINK - Thematic P'ships		
Develop demonstration projects to ensure that relevant reports presented to the LSP and other decision making bodies reference and illustrate partnership working with the voluntary and community sector	Mar 2010	Compact champions identified all organisations that are signatories to the Compact	Community Strategy Children & Young Peoples Plan Connected Camden Local H: Social Cohesion NIs 1, 6 & 7	Compact Steering Group
	Mar 2010	Operational leads identified for all organisations that are signatories to the Compact		
	Mar 2010	All signatories nominate one representative on to the Compact Group		
	Annual survey	Selection of reports presented to decision making bodies		
Partners policies to raise awareness of the role and contribution of the voluntary and community sector to the quality of life and community cohesion	March 2010	Training programme in place and resourced for staff and volunteers involved in activities delivered by all signatories to the Compact. Reference in key strategic documents to a Camden Compact way of working	Community Strategy Children & Young Peoples Plan Connected Camden Local H: Social Cohesion NIs 1, 6 & 7	Compact Steering Group
Responsiveness toward elected and appointed members and other drivers with regards to support for	Mar 2011	Support available to local organisations and groups	Community Strategy Children & Young Peoples Plan	Compact Steering Group / LBC / VAC

local VCS organisations			Connected Camden Local H: Social Cohesion NIs 1, 6 & 7	
Funding relationships and service delivery				
Develop and support VCS sustainability through a variety of income sources (e.g. grants through to contracted services)	March 2011	Strategies, policies and practice to support commitment Diverse funding sources	Community Strategy Children & Young Peoples Plan Connected Camden Local H: Social Cohesion NIs 1, 6 & 7	Compact Steering Group
Develop effective ways to monitor the performance of funded organisations.	March 2010	Improved approaches across all Compact signatories Pilot new information and evidencing systems Development of quality frameworks and systems for users feed back	Community Strategy Children & Young Peoples Plan Connected Camden Local H: Social Cohesion NIs 1, 6 & 7	Compact Steering Group
Commitment to move towards funding and commissioning all initiatives in accordance with the requirements of full cost recovery	April 2010	Training of VCS to bid according to competitive criteria / i.e. full service costs	Community Strategy Children & Young Peoples Plan Connected Camden Local H: Social Cohesion NIs 1, 6 & 7	Compact Steering Group
Funding and commissioning on the basis of three year funding agreements	April 2010	Evidence of three year funding agreements being in place	Community Strategy Children & Young Peoples Plan Connected Camden Local H: Social	Compact Steering Group

			Cohesion NIs 1, 6 & 7	
Support local VCS and partners to have a better understanding of procurement, commissioning and outcomes	Mar 2011	VCS groups more sustainable More consortia established to bid for contracts More contract funding secured Local Events to promote understanding of procurement and commissioning Training opportunities open to VCS	Community Strategy Children & Young Peoples Plan Connected Camden Local H: Social Cohesion NIs 1, 6 & 7	Compact Steering Group
Develop and pilot methods for commissioning and monitoring grant and contract outcomes <ul style="list-style-type: none"> ○ Piloting outcomes based commissioning ○ Piloting of outcome monitoring systems e.g. star tool and substance. 	Mar 2010	Agreed methodologies for commissioning and measurement of outcomes available for providers and commissioners Commissioning strategies support commitment and learning	Community Strategy Children & Young Peoples Plan Connected Camden Local H: Social Cohesion NIs 1, 6 & 7 Commissioning Strategies	Compact Steering Group / LBC / VAC
Increase stakeholders awareness of outcome based grant allocation and commissioning.	Mar 2010	Workshops provided Increased take up and use of outcomes approach	Community Strategy Children & Young Peoples Plan Connected Camden Local H: Social Cohesion NIs 1, 6 & 7	Compact Steering Group / LBC / VAC /LBC & NHS Camden
Enabling collaborative and	Mar 2010	Events and training and	Community Strategy	Compact Steering

consortium bids	Mar 2011	support for consortium development Greater no.s of consortium bids by local VCS	Children & Young Peoples Plan Connected Camden Local H: Social Cohesion NIs 1, 6 & 7	Group / VAC / LBC
Explore and develop volunteer involvement in services.	Mar 2010	Share good practice and innovation Evidence of opportunities/participation in volunteer programmes people from Camden's diverse communities	Community Strategy Children & Young Peoples Plan Connected Camden Local H: Social Cohesion NIs 1, 6 & 7	Compact Steering Group
Develop stakeholders knowledge of the VCS market	Mar 2010	The sector better equipped to bid and deliver services Better understanding across the sectors of the role and contribution of VCOs as suppliers	Community Strategy Children & Young Peoples Plan Connected Camden Local H: Social Cohesion NIs 1, 6 & 7	Compact Steering Group / VAC / LBC
Volunteering				
Develop and promote volunteering opportunities		Number of people volunteering and level of volunteering above the London average Identification of and agreed minimum standards and numbers of those meeting minimum standards	Community Strategy Connected Camden Local H: Social Cohesion NIs 1, 6	Compact Steering Group

		<p>Increased social capital evident in monitoring</p> <p>Evidence of volunteering opportunities for local people from diverse communities and experiences e.g. disabled people as volunteers/people with experience of mental health problems enjoying vol opportunities</p>		
<p>Develop a cross sector Volunteering Strategy</p> <p>Implement the Volunteering Strategy Action Plan</p>	<p>June 2009</p> <p>Mar 2011</p>	<p>Strategy produced</p> <p>Better co-ordinated volunteering opportunities between council and all stakeholders</p>	<p>Community Strategy Connected Camden Local H: Social Cohesion NIs 1, 6</p>	<p>LBC / VCC / VAC</p>
<p>Develop co-production and time-banking/volunteering approaches to service delivery</p> <ul style="list-style-type: none"> o Pilot with Mental Health Day Care services 	<p>Mar 2010</p>	<p>Volunteers and service users acting as co-producers of services and improved outcomes for service users</p>	<p>Community Strategy Connected Camden Local H: Social Cohesion NIs 1, 6</p>	<p>HCCT LBC</p>
<p>Develop and promote methods to measure the value of volunteering.</p>	<p>Mar 2011</p>	<p>Relevant methods for the measurement of value of volunteering disseminated to stakeholders</p> <p>Increase use of VIVA and other tools to demonstrate value</p>	<p>Community Strategy Connected Camden Local H: Social Cohesion NIs 1, 6</p>	<p>VAC / LBC / VCC</p>